

Product Advisory Notice

Keeping you informed of product changes



Product(s): CLU Plus – Digital Board

Reference ID/Date: PAN000032-2024-03-01 – CLU Plus Batteries BT1 and 2 Discharged

Type: Customer Notification

Overview

It has been identified by Cosworth Electronics' Quality Department that a batch of 3V Rechargeable Batteries on a small set of CLU Plus units are measuring under spec for charged voltage.

This may cause devices to experience issues maintaining the correct System Time High values which are used to record the create date and overall length of a dataset.

Product(s) Affected:

01L-650001 - CLU Plus

Batch Affected

The affected batteries have been removed from our stores and scrapped. The batteries are an '[off the shelf part](#)' and as such, will have been used across several CLUs over the past few years.

Provided the batteries were assembled into units when their charged voltage was within specification, they should function without issue. We have only had 1 customer report this problem, which was isolated to just 4 units. We do not believe a high percentage of CLUs are affected.

Customer Action Required

Should the customer experience problems maintaining the correct System Time High Values with their CLU Plus, they should return it via the following procedure:

For any product returns, please complete a Customer Returns Form using the address below quoting the PAN Reference ID in the fault description field.

[RETURNS: COSWORTH](#)